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**United States Patent**

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(12) **United States Patent**  
**Henley**

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(54) **METHOD AND SYSTEM FOR PROVISION AND ACQUISITION OF MEDICAL SERVICES AND PRODUCTS**

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**G06Q 40/00** (2006.01)

(52) **U.S. Cl.** ..... **705/37; 705/1; 705/2; 705/3; 705/4; 705/35**

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See application file for complete search history.

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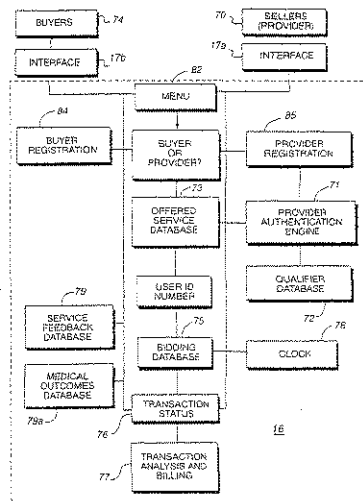
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(57) **ABSTRACT**

Transactional costs associated with providing professional services are reduced by allowing prospective patients/clients (bidders) and professional service providers to negotiate competitively for desired fees for proffered services through an interactive on-line communications network such as the Internet. A transaction system server handles online communications and procedures for conducting auctions for delivery of proffered services and maintains a registration database of service providers and bidders. An authentication/qualifier engine automatically researches and verifies service provider credentials and background information upon registration of a service provider with the system. A service feedback interface and database are provided for handling online feedback information and comments from patients/clients and providers regarding the complexity and quality of services received or provided.

**33 Claims, 21 Drawing Sheets**



EXAMPLE TRANSACTION SYSTEM OVERVIEW DIAGRAM